



10400 West Overland Rd pmb#371
Boise, Id 83709
Fax 916-671-1551

Terms Of Service Customer Acceptance Form:1A

These Terms and Conditions, in conjunction with the Acceptable Use Guidelines, represent the complete Agreement and understanding between Global411 Internet Services and you the Global411 account holder, Superseded only by applicable software license agreements.

By using Global411 services or Global411 software, or both, you agree to be bound by and to comply with this Agreement, Violation of any provision of this Agreement is grounds for immediate termination of your Global411 account and submission to credit reporting agencies &/or Debit Collection agencies with a total disconnection fee not to exceed the current rate price multiplied by the number of months left unpaid in contract + \$25 disconnect charge.

Upon notice published on-line at www.global411.net via Global411 services, Global411 may modify the Terms and Conditions or the Acceptable Use Guidelines, amplify them, and/or modify the prices of its services, as well as discontinue or change the services offered. Your continued use of Global411's services following such notification will be deemed acceptance of the modification.

Term Account & Refunds.

Customer agrees that this is an 18 month agreement paid for MONTHLY at current rate of \$20mo & upon acceptance and after 7 days of charge that is sale is final and no refunds are made whatsoever. Monthly rate is subject to change to adjust for discounts applied, Total monthly charge may vary due to other features added by customer i.e. Anti virus, Extra emails or space and to include any additional features added by customer.

Global411 provides its customers with the option of receiving discounts for entering into a 18 month agreement with Global411 to receive Internet access as outlined in the "Acceptable Use Policy". If the customer is unsatisfied with the Internet service for any reason within the first seven (7) days of service or renewal, the customer may cancel and receive a full refund minus setup fees. After the first seven (7) days, customer agrees that all sales are final and no refunds are made. If the customer cannot abide by this agreement the customer should cancel within seven (7) days and request a refund minus setup fees.

Account holder agrees to automatic renewal for an annual account. MONTHLY ACCOUNTS All monthly cash accounts are due on the 1st of every month, late on the 5th of every month and can be canceled on the 10th of every month for nonpayment, All Credit Cards are automatically debited 3 days from the 1st of the next month of any recurring billing month. Declined Credit/Debit cards are subject to same late Fees/Terms after the 5th of each billing month. Account activation is not a consideration in this payment schedule. New monthly accounts wishing to discontinue service within the first (7) days may do so, and will be charged only for the activation (setup fee). Any accounts established longer than (7) days are responsible for fees as normal and will not be prorated or refunded. Payments will be submitted in advance of receiving services. A list of current monthly fees for Global411 services can be found on the Web site . Global411 will publish an online notice of fee increases at least 30 days before such increases take effect.

I Have Read the FULL Terms Of Service posted at www.global411.net
I Further Accept the Terms Of Service and wish to Signup for Global411.net 18 Month Service.

PLEASE PRINT NAME: _____

SIGNATURE: _____ DATE: _____