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### Terms Of Service Customer Acceptance Form:1A

These Terms and Conditions, in conjunction with the Acceptable Use Guidelines, represent the complete Agreement and understanding between Global411 Internet Services and you the Global411 account holder, Superseded only by applicable software license agreements.

By using Global411 services or Global411 software, or both, you agree to be bound by and to comply with this Agreement, Violation of any provision of this Agreement is grounds for immediate termination of your Global411 account. Upon notice published on-line at [www.global411.net](http://www.global411.net) via Global411 services, Global411 may modify the Terms and Conditions or the Acceptable Use Guidelines, amplify them, and/or modify the prices of its services, as well as discontinue or change the services offered. Your continued use of Global411s 's services following such notification will be deemed acceptance of the modification.

**YEAR AGREEMENT DSL ACCOUNTS Terms :** All Global411.net accounts are subject to the Global411.net Terms Of Service "TOS" and Acceptable Use Policy "AUP" . Use of Global411.net service indicates acceptance of these terms. By ordering DSL service, you also agree to be bound by the following terms and conditions: Promotional price requires a one-year term commitment (term divided into standard 4 quarters). This service is only available on lines with ATT residential phone service. Global411.net will verify your ATT phone service type after the installation. Customers found to have ATT business phone service will be charged business DSL rates. Discontinuing DSL service prior to the end of this one-year term will result in an early termination fee of \$200.00. Global411 reserves the right to update and or change the current montly charge at the end of this year agreement. Global411 SIRIUS DSL 1.5meg service is currently offered at \$25.00, SIRIUS DSL 3meg service is currently offered at \$30.00. Global411 VEGA DSL 6meg service is currently offered at \$40.00. Static IPs are \$5.00 Per IP assigned. After the initial one-year term, service is on a month-to-month basis. Customer must provide and maintain a valid credit card number for the duration of the one-year term. Applicable fees will be charged to this account in the event of early termination. After the one-year term, pricing reverts to the then current price. Any applicable taxes, telecommunications surcharges or other governmental charges are the customer's sole responsibility. Customer must maintain ATT telephone service in continuous working order in order to maintain DSL circuit. Any action taken by the customer resulting in telephone service being disconnected or moved will result in loss of DSL service. Customer remains bound by the one-year term in all such cases, and early termination fees still apply. Introductory pricing applies only to this service level. Any change to service level or any service disconnection or move voids the introductory rate and pricing immediately reverts to normal. Any collections actions taken on delinquent accounts will appear on customer's credit rating. You must be over 18 years of age to order DSL service. Equipment provided by Global411.net for ANY DSL circuits has a one-time cost of \$80.00 plus applicable sales tax and \$12.95 shipping and handling. If Global411.net is unable to provide a DSL circuit, we will accept returned equipment in new condition. Global411.net will replace any faulty equipment within one year. Actual data transfer rates may vary as measured between NIC at customer's location and the DSL-equipped Central Office or Remote Terminal, dependant upon several factors including line quality and loop length. Minimum service speeds are subject to 10%-20% protocol overhead. Actual transfer rates above 80% of the listed minimum transfer rate will be considered acceptable. Global411.net makes no guarantees regarding the availability of DSL until service is established. Global411.net will not be responsible for outages that it is not notified about by the customer. Customer must be available for troubleshooting and connection setup. Customer has sole responsibility for any local network infrastructure at the installation premises. Circuit will be assigned a single IP dynamically via DHCP. No special software is typically required.

I Have Read the FULL Terms Of Service posted at [www.global411.net](http://www.global411.net), I Further Accept the Terms Of Service and wish to Signup for Global411.net ANNUAL Service.

Service Type :Year Service      / **Residential** - Sirius1.5Meg      Vega3.0Meg      Rigel 6.0Meg  
**Business** Sirius1.5Meg      Vega3.0Meg      Rigel6.0Meg      **Static IP**

PLEASE PRINT NAME: \_\_\_\_\_

SIGNITURE: \_\_\_\_\_ DATE: \_\_\_\_\_